



**COMMISSIONING  
INTENTIONS  
2024-2026**

**Older People's  
Services**

# Older People's Services\* Commissioning Priorities 2024-26

## Priority 1

Use care technology to help prevent or reduce the need for services

- Encourage the use of care technology among carers and providers. Ensure that technology is being considered first before formal care
- Working alongside DHSC with SCIE to explore the digital opportunities and promote the use of tech to promote better outcomes
- Intention to develop an integrated approach to tech

## Priority 2

Support the timely discharge of people from hospital, back to their home or care home

- Implementation of the Integrated Discharge Hub, which ensures timely, effective hospital discharge, via appropriate pathways, such as:
  - Bridging the Gap (7 days home care package *before a formal care package is in place*) to minimise discharge delays or admittance to hospital in the first instance
  - Independent Care Home Assessor(s) – who will complete inpatient assessments on behalf of care homes to speed up discharge
  - 24-hour live-in care – to support the discharge of people with delirium (who need live in care) to aid their return to home

## Priority 3

Support people's recovery and delay their need for services, by offering more rehabilitation and support at home (or place of residence)

- Ensure effective rehabilitation services are provided to maximise recovery and independence
- The Homecare DPS provides considerable capacity for homecare packages, which can be implemented quickly
- An integrated approach to preventative services, including internal partners and wider system partners

Key  
Priorities  
2024-26

What  
we'll do

\*Older People's Services is for adults aged 65 years+

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## Priority 4

Ensure people have access to equipment that allows them to remain independent at home

- A new provider for the Integrated Community Equipment Service has been commissioned, which commenced in April 2024. The service is jointly commissioned by Bedfordshire, Luton and Milton Keynes (BLMK) Local Authorities and the ICB

## Priority 5

Ensure unpaid carers get more help and support to carry out their caring role

- We have re-modelled our carers provision based on the outcome of co-production. The new 'Hub' style service will be in place from May 2025
- The new service will help to deliver the Carers Strategy priorities
- We're making sure high-quality information, advice and support for carers is available across our commissioned services

## Priority 6

Ensure that effective commissioning takes place, working with stakeholders to make Milton Keynes a Dementia Friendly City

- Implement MKCC's Dementia Strategy which was published in January 2024
- Increase partnership working to improve preventative services and increase early diagnosis
- Ensure our services support people to live well with Dementia

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## Priority 7

Work together to co-produce services - so we can shape better services by learning from the people who use them

We're now using the Working Together For Change (WTfC) methodology - partnering with members of the public and organisations to ensure all commissioned services (including grants) are co-produced

Improve data collection, both qualitative and quantitative, to show the impact of commissioned services on the people who use them. This will be achieved through contract management on PAMMs and the use of POWERBI

## Priority 8

Work with key health and social care professionals across the system to jointly commission and adopt an integrated approach

Build on the success of the Improving System Flow project. Develop system wide relationships to strengthen service delivery

## Priority 9

Develop a range of accommodation options to support older people

Large scale project to review current provision to meet the increasing demand and complexity

Increase the supported accommodation options for those with dementia and for those who have a primary mental health diagnosis or learning disability

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## Priority 10

Develop and maintain a sustainable market of homecare for people aged over 65

- Revisit our homecare commissioning approach, so it's more enabling and focuses on better outcomes, especially for people living with dementia
- We will introduce a new dynamic framework agreement for homecare services, which includes a focus on quality and meeting diverse needs

## Priority 11

Prevent, reduce and delay the need for formal intervention and services

- Working in collaboration with all system partners to maximise preventative activity
- Strengthen VSCE partnership to identify and support preventative initiatives
- Maximise existing preventative offers provided through commissioned services such as the Dementia information and advice service and Carers services

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**Thank you for reading this document.**

**If you have any comments or feedback, please contact  
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