

# Minutes

**Department name: Neighbourhoods**

**Name of meeting: Anti-Social Behaviour monitoring group**

**Date: 28 June 2024**

**Time: 10.00-12.00**

<b>Attendees</b> James Elton Lewis McBride Laura Reeves Rae Kane Nir Michael Mosley-Tyler	JE LM LR RK Nir MMT
<b>Guests:</b>	
<b>Apologies: 2 new attendees</b>	
<b>Note taker: Laura Reeves</b>	LR

	<b>Action</b>
<p>RK welcomed the group.</p> <p>LM: started off with speaking about the work he has been doing at Granby court. Explained that Granby court is a block of 231 flats which sits in an industrial estate in Bletchley. They have worked with Thames Valley Police as it is a hotspot area for anti-social behaviour and drug activity. We targeted particular addresses and carried out full and partial closure orders.</p> <p><b>Full closure order:</b> Full closure order is where all persons, including the tenant, are refused access to the property, for a period of up to 6 months.</p> <p><b>Partial closure order:</b> a partial closure order usually restricts all persons other than the tenant, their support network and council and emergency workers from entering the property, for a period of up to 6 months.</p>	

LM: We have attended court and got an extension as closure orders can last up to 6 months.

One property with a full closure order has now stopped people coming from outside of MK. The second property had a partial closure order, and the tenant is now receiving support from Adult Social Care.

JE: The team have done a lot of work on this as the property had a lot of violence and drug usage with it.

NL: question, when a flat is closed, where does the tenant go?

JE: If the police do the closure order application, they will then speak to the homeless prevention team to inform them. This is usually only the case for high level offenders and if it is deemed a priority need for housing.

LM: As a local authority, we need to make sure we have anti risk management meetings to make sure we have put things into place before we take it to court

RK: Drug dealers usually have 'cuckoo' properties.

NL: What happens after 6 months when the closure order runs out.

LM: Full closure orders gives us the grounds to see possession of the property.

JE: As a local authority, we don't tolerate any crime or anti-social behaviour and the legislation works in our favour.

JE: Operation 'Sceptre' is from Thames Valley police; they have carried out undercover work where teenagers go to shops to see if they are sold knives. We will always support where we can, and Lewis has also supported some of the works on operation sceptre.

RK: Neighbourhood teams work well and are not praised enough.

NL: Spoke about restaurant that was closed due to knife crime.

Group discussed about local knife crime and rough sleepers across Milton Keynes.

NL: Is a closure order the same as a no-fault section 21?

JE: if the closure order was obtained lawfully then the judge can accept the possession order and in the situation with the closure at Granby, it was very much fault of the tenant.

NL: informed about an issue that he has in the block where the window openers on the roof have been tampered with and have been repaired previously and broken again. Is this considered to be anti-social behaviour as I can't prove that someone has done the damage.

RK: keep a diary and pass it to the Housing Officer, who is Jane Natrass.

Group discussed people slamming and banging doors when living in a block of flats.

MM: It sounds like the whole thing needs to be assessed?

LM: Update on my project. As this is still ongoing and project does not finish until September, I thought it would be better if I did a full update once the report has been submitted for the project.

RK: Can you explain to Nir about the project as he missed the last session.

LM: We have to have a qualification for our roles and part of the qualification is that we have to do a project. We are doing ASB case meetings, looking at all agencies involved. Referral process for agencies/partners to get involved and attend meetings each month.

Nir: How many people attend the meetings?

LM: We have a maximum of 4-5 cases and have up to 5-10 people attend but it depends on the circumstances of each case as to how many agencies and people are involved

JE: ASB case review/community trigger is where a person has reported the same issue 3 times within 6 months. This is where Lewis is trying to bridge the gap and stop it before it becomes a community trigger.

JE: We are 'on the ball' when it comes to ASB and we also assist other agencies, such as Housing Associations as usually they are not able to deal with the issues.

LM: there are also certain things that they don't have the power to do.

Group discussion about Housing Associations and anti-social behaviour.

JE: We have been collecting feedback for our service. We use Microsoft forms to allocate feedback. The ASB officers used to call and do feedback but now business support. The calls are made one month after the case has been closed.

Forms gives us data from areas and addresses and populates so you can see how many issues there have been in each area.

It asks how the ASB team has dealt with the case and how did they originally make their ASB report.

**Q: question asks if the officer contacts within 5 working days of the issue being raised.**

A: 82% was reported that an officer made contact, we would like to work towards getting 100%.

JE: We do have an ASB inbox for high profile cases.

**Q: Were you notified of the victim's code upon making the complaint?**

A: We have changed the wording on this and to make them aware of the victim's code. Officer also advises of the victim's code and advised contact numbers to be able to contact people.

NL: When in the process does an ASB officer contact you?

JE: This is what we are looking into and that we use data to populate who is dealing with the case and who the Housing Officer is.

**Q: Did the officer agree an action plan with you?**

A: This is very subjective but, 82% of people said yes.

	<p><b>Q: Are you satisfied that all reasonable attempts to that the officer in charge adhered to the action plan?</b> A: This is currently at 52% of people said yes.</p> <p>JE: Not everyone will be happy with how the officer has dealt with the case and people not getting the outcome that they wanted.</p> <p><b>Q: Did the officer contact every 2 weeks?</b> A: 76% said yes.</p> <p>Group asked what a PIMM was: <b>Police initiated management move</b> – which JE confirmed will be covered in more detail on a different session.</p> <p>RK: asked the group for any other business?</p> <p>Group then discussed other ASB issues before meeting came to a close.</p>	
<p><b>Date of Next Meeting: 27 September 2024</b></p>		

